

# Privacy Policy Statement

## Introduction

1. This is a document outlining the privacy policy of Dirty Harry's Soho and all information that we record about you. It sets out the conditions under which we may process any information that we collect from you, or that you provide to us. It covers information that could identify you ("personal information") and information that could not. In the context of the law and this notice, "process" means collect, store, transfer, use or otherwise act on information.
2. We regret that if there are one or more points below with which you are not happy, your only recourse is to leave our website immediately.
3. We take seriously the protection of your privacy and confidentiality. We understand that all visitors to our website are entitled to know that their personal data will not be used for any purpose unintended by them, and will not accidentally fall into the hands of a third party.
4. We undertake to preserve the confidentiality of all information you provide to us, and hope that you reciprocate.
5. Our policy complies with UK law accordingly implemented, including that required by the EU General Data Protection Regulation (GDPR).
6. The law requires us to tell you about your rights and our obligations to you in regards to the processing and control of your personal data. We do this now, by requesting that you read the information provided at [www.knowyourprivacyrights.org](http://www.knowyourprivacyrights.org)

## 1. What data is being collected

Depending on the platform you use to provide us information, the data we process can differ but will always be limited to

- 1.1. Full Name
- 1.2. Email Address
- 1.3. Phone Number
- 1.4. Gender
- 1.5. Date of Birth
- 1.6. Company
- 1.7. Job Role

1.8. Card Details

**2. What is the legal basis for processing your data**

- 2.1. Legitimate Interest. This covers the general need for information that the venue requires to organise, and promote the activities of the bar, maintain its list of contacts, produce activity reports and results.
- 2.2. Legal Obligation. This applies for processing personal data that is disclosed to the police or other legal requests (eg if an incident is recorded on CCTV and is reported to the police.)
- 2.3. Consent. This is provided for use of other personal data on an ad hoc basis. In each case the consent of the individual will be recorded.
- 2.4. Enquiries and other communications with the venue. When enquiring about the venue we may hold your details for a period of time to deal with the enquiry. Any emails and other communications with the venue will only be retained for a period of time appropriate to the content or request.

**3. How will the above information be used**

We may use the collected information in order to

- 3.1. Inform you of updates, offers and activities relating to Dirty Harry's Soho
- 3.2. Verify your identity for security or health and safety purposes
- 3.3. Provide you with our services

**4. Will your data be shared with any third parties**

We do not share your data with third parties with the exception from central or local government bodies (acting as controllers or processors) where we are required to do so to comply with our legal obligations, or where they request it and we may lawfully disclose it, for example for the prevention and detection of crime or to report serious health and safety incidents.

**5. How is your data stored**

- 5.1. Your data relating to your booking (including your financial data) is stored in our bookings system ran by Design My Night for the period of time we deal with

your enquiry. You can read Design My Night's privacy policy on the link below.  
<https://www-beta.designmynight.com/privacy-policy?beta=yes>

- 5.2. Data you disclose with us for marketing purposes is stored in our database ran by Mail Chimp. For further information on Mail Chimp's privacy policy please visit the website below.

<https://mailchimp.com/legal/privacy/>

## **6. What are your rights and how can you raise a complaint**

- 6.1. Access. You may request access to your personal data, which enables you to receive a copy of the personal data that we hold about you.
- 6.2. Rectification. You may request rectification of the personal data that we hold about you. This enables you to have any incomplete or inaccurate data we hold about you corrected, though we may need to verify the accuracy of the new data you provide to us.
- 6.3. Erasure. You may request erasure of the personal data that we hold about you by contacting [info@dirtyharryssoho.com](mailto:info@dirtyharryssoho.com). This enables you to ask us to delete or remove personal data where there is no good reason for us continuing to process it.
- 6.4. Restriction. You may request that we restrict how we process your personal data.
- 6.5. Withdrawal of Consent. Where we have relied on your consent to process your personal data you will have the right to withdraw your consent at any time. However, this will not affect the lawfulness of any processing carried out before you withdraw your consent. If you withdraw your consent, we may not be able to provide certain products or services to you. We will advise you if this is the case at the time you withdraw your consent.